

SAFEGUARDING CHILDREN POLICY

Aldemar Resorts is one of the leading hotel chains in Greece with a total capacity of 5,500 beds, 1,400 employees and a portfolio of 8 Deluxe Resorts and 2 Thalassotherapy Centres in 3 strategic destinations: Crete, Rhodes and the west Peloponnese. Through continuous investments in innovative products and services and by demonstrating a high level of responsibility toward people, society, and the natural environment, the Aldemar Group –with over 29 years of presence in the tourism market– is recognised as being one of the most dynamic businesses of the Greek hospitality industry.



Aldemar Resorts provide a safe environment for children to reside in, to receive nourishment, to exercise and to recreate, with hazard proof facilities and reliable qualified personnel (instructors, animators, caregivers). The Aldemar Group steadfastly commits to practices that prevent any kind of abuse, exploitation or neglect of children.

OUR COMMITMENT TO SAFEGUARDING CHILDREN

We, Aldemar Resorts, firmly believe that no child or young person should experience abuse, neglect or exploitation. Accordingly, we are committed to respecting and safeguarding them, whether they stay in our property or work and live in our locality.

Specifically, we believe that there is nothing of greater value than the welfare of a child or young person and that all children or young people under the age of 18 have a right to equal protection from abuse, neglect or exploitation, regardless their age, gender, race, disability, religion, sexual orientation or sexuality. For that purpose, we work in close partnership with local authorities to ensure our actions are robust and effective while, at the same time, we foster relationships with and provide support to various child protection organisations and charitable causes.

We will keep children and young people safe by:

- First, showing them respect, valuing and listening to them
- Provide training to our staff on the meaning of this policy and respective procedures, so that they are knowledgeable about the signs of child abuse, neglect or exploitation and about the appropriate actions to follow when they suspect a child may be at risk, in or around our property
- Promoting our Safeguarding Children Policy to our suppliers, contractors and guests so that they can support our commitments
- Sharing our concerns about vulnerable children or young people with local child protection organisations and law enforcement to ensure we always act in their best interest.
- Reporting all suspicious activities, which take place in or near our premises, involving children with guests, staff or visitors, to the local authorities

ALEXANDROS ANGELOPOULOS
VICE-PRESIDENT, ALDEMAR RESORTS